



BLS International Partners with Sypha.ai to accelerate Next-Generation AI-Powered Digital Infrastructure for Service Excellence

New Delhi, 4th December 2025 – BLS International Services Limited (“BLS International”), a trusted global tech-enabled services partner to governments and diplomatic missions worldwide, today announced a strategic technology partnership with Sypha AI, a leading provider of enterprise AI software engineering platforms. This collaboration represents a transformational step in BLS International’s innovation roadmap, enabling the company to build future-ready, AI-powered digital public infrastructure at global scale.

Sypha’s AI-driven software engineering platform accelerates modernization of large, mission-critical systems by automating architecture refactoring, secure-by-design code generation, and next-generation application development. These advanced capabilities allow enterprises to re-engineer complex systems in a fraction of traditional timelines to dramatically improving speed, reliability, and compliance.

BLS International’s technology backbone is central to its service excellence. Through this partnership, BLS International will leverage Sypha’s AI-driven development stack to accelerate software engineering, modernize legacy platforms, and build intelligent, scalable solutions tailored for global visa, consular, and citizen service ecosystems. This includes faster rollout of new digital services, significantly shorter visa processing cycles, improved fraud detection and risk scoring, and seamless, transparent user experiences for citizens and travelers worldwide.

Shikhar Aggarwal, Joint Managing Director at BLS International, said, *“AI is redefining the visa and consular services landscape — evolving from intelligent automation to advanced risk-based decisioning and highly personalized citizen experiences. At BLS International, technology has always been core to how we scale and serve, and our collaboration with Sypha.ai marks the next transformative leap. With AI-driven engineering, we are building smarter, more secure and future-ready digital public infrastructure, and setting new benchmarks for our industry.”*

Shawn Chauhan, CEO & Founder of Sypha AI, said, “This strategic partnership between BLS International and Sypha AI marks a significant step in building future ready, AI-powered solutions at a global scale. BLS’s experience in serving governments across 70 countries, combined with Sypha’s enterprise AI expertise, exemplifies the potential of Indian innovation on the world stage.”

With international travel accelerating and the global visa outsourcing market projected to almost double from US\$1.7B in 2024 to US\$3.2B by 2029 [As per the industry report], technology will be the decisive driver of scale and differentiation. From AI-powered recommendations and immersive digital experiences to secure, contactless journeys supported by real-time services, travellers and governments increasingly expect seamless, intelligent and transparent interactions. By combining BLS International’s global expertise in citizen and consular services with Sypha’s advanced AI-engineering capabilities, the partnership aims to reshape digital public infrastructure for the visa and travel ecosystem.



FY26 has marked a period of strategic expansion for BLS International, with the company securing key contracts from India in China, Cyprus in Kazakhstan and Slovakia in 80 countries —strengthening its footprint across Asia and Europe. This momentum was reflected in the company's strongest quarterly performance to date. In Q2FY26, BLS International reported consolidated revenue of INR 736.6 crores, representing a 48.8% year-on-year increase, while net profit reached INR 185.7 crores, up 27.4% year-on-year.

About BLS International Services Limited:

BLS International Services Ltd. is a trusted global tech-enabled services partner for governments and citizens, having an impeccable reputation for setting benchmarks in the domain of visa, passports, consular, citizen, e-governance, attestation, biometric, e-visa, and retail services since 2005.

The company is recognized as “India’s Most Valuable Companies” by Business Today Magazine, “Best under a Billion’ Company” by Forbes Asia and ranked among “Fortune India’s Next 500 companies”. The company works with over 46 client governments, including Diplomatic Missions, Embassies, and consulates, and leverages technology and processes that ensure data security. The Company now has an extensive network of more than 50,000+ centers globally, with a robust strength of over 60,000+ employees and associates that provide consular, biometrics, and citizen services.

BLS International is certified with CMMI DEV ML5 V2.0 & SVC ML5 V2.0 for Process Improvements, ISO 9001:2015 for Quality Management Systems, ISO 27001:2013 for Information Security Management Systems, ISO 14001:2015 for Environmental Management Systems, and more.

BLS International is the only listed company in this domain with operations in over 70 countries.

For more information, please visit www.blsinternational.com.

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